

January 31, 2012

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**BY ELECTRONIC MAIL
AND HAND DELIVERY**

Debra A. Howland
Executive Director & Secretary
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301



Re: DT 07-011 Verizon New England, Inc., Bell Atlantic Communications, Inc.,
NYNEX Long Distance Co., Verizon Select Services, Inc. and FairPoint
Communications, Inc.

Dear Ms. Howland:

Enclosed with this letter are eight (8) copies of the response from Northern New England telephone Operations LLC ("FairPoint") to the Staff's Memorandum dated January 25, 2012 regarding the service quality penalties imposed on FairPoint. The response was circulated to the Service List electronically on January 30, 2012.

A compact disk containing FairPoint's response also is enclosed.

Very truly yours,

A handwritten signature in cursive script that reads "Kelly A. Atwood".

Kelly A. Atwood
Paralegal

:kaa

Enclosure

cc: DT 07-011 Electronic Service List